# Feature Name Add Reservation

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 5.1.2 | | | |
| **Use Case Name:** | Add Reservation | | | |
| **Created By:** | Wes Richardson | | **Last Updated By:** | Wes Richardson |
| **Date Created:** | 2018-09-13 | | **Last Revision Date:** | 2018-11-07 |
| **Actors:** | | Receptionists or Concierge | | |
| **Description:** | | The user will add a reservation for the Resort Customer | | |
| **Trigger:** | | A Resort Customer calls to make a reservation | | |
| **Preconditions:** | | 1. User is an employee of Resort 2. The user has the role of Receptionist or Concierge | | |
| **Postconditions:** | | 1. The user is informed that the reservation was made and is returned to the starting screen | | |
| **Normal Flow:** | | 1. The user clicks the Button “Make Reservation” 2. The data entry screen comes up and the user fills in the text boxes 3. The user clicks the submit button 4. The system tells the user “Reservation complete” | | |
| **Alternative Flows:** | | 3a. Information is missing   1. The system will inform the user to fill out all boxes   3b. Incorrect information (Letter is a number field)   1. The system will inform the user what information is incorrect | | |
| **Exceptions:** | | 3c. Database Issues   1. The system informs the user of the database issue and that it did not save the reservation | | |
| **Includes:** | | System | | |
| **Frequency of Use:** | | 3 per hour | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | User is logged in. User has permissions. | | |
| **Notes and Issues:** | | N/A | | |